

Recovery Oxygen User guide



Helpline

0845 6020776

8.30am-5.00pm,
Monday to Friday
(open 24 hours for
urgent calls, 7 days
a week)



Welcome

This guide explains how to use your Recovery Oxygen. It is important you read it to familiarise yourself with your oxygen equipment and any regular checks you need to carry out.

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General Safety

Do not let anyone smoke near an oxygen cylinder when it is in use.

It is recommended that you regularly check your cylinder is full and that any connections and tubing are not damaged.

Content gauges identification

Please note when your cylinder is delivered it is full when the needle in the gauge is in the green sector. This is the pressure the cylinder was filled to, and due to external temperature changes the gauge will move within the green section.

Caution

If the contents gauge is showing red, your cylinder is empty and needs to be changed.



Our Cylinders

Freedom® 400

- Max weight full:** 3.5kg
- Max dimensions:** 50.8 x 10.8cm
- Capacity (gas):** 430 litres
- Flowrates (lpm):** 0.5, 1, 1.5, 2, 3, 4, 6, 8, 10, 15



B10

- Max weight full:** 16.5kg
- Max dimensions:** 72.4 x 17.8cm
- Capacity (gas):** 2122 litres
- Flowrates (lpm):** 0.5, 1, 1.5, 2, 3, 4, 6, 8, 15



Use by dates

Our medical oxygen has a use by date of three years from the date of manufacture. This date is indicated on the batch sticker situated on the shoulder of each cylinder. Please pay particular attention to this label.



Caution

Medical oxygen is not suitable for use after the date indicated.

How to Use Your Cylinder

1. How to attach a mask

Take the mask out of the packaging and attach its tubing to the cylinder nozzle.



2. How to turn the cylinder on

Turn the open/close valve in an anti-clockwise direction to turn the cylinder on.



3. How to select a flow rate

Turn the dial at the top of the cylinder to a suitable flow rate.

To do this, turn the dial until the required flow rate is displayed in the window.



4. How to turn the cylinder off

Set the flow rate to 0 using the dial at the top of the cylinder.

Rotate the open/close valve clockwise to turn the cylinder off.



5. How to put on the patient's mask

Put the mask over the patient's nose and mouth, slipping the strap behind the patient's head to secure the mask in place.



Our Service

Reordering

If you need a replacement cylinder please call us on **0845 6020776** during office hours. Alternatively, you can email: **recoveryoxygen@baywater.co.uk** or visit our website **www.baywater.co.uk**.

Delivery lead time for new orders

We will deliver within three working days Monday-Friday for new orders.

Delivery lead time for replacement cylinder orders

We will endeavour to deliver your replacement cylinder(s) on the next working day, if ordered before 2pm.

Contact us

If you need to contact us, if our service does not meet your expectations, or for any feedback, please call us immediately on **0845 6020776**. Alternatively, you can write to us at:

Customer Support
Baywater Healthcare
Wulvern House
Electra Way
Crewe, Cheshire
CW1 6GW

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For more information please contact:

Baywater Healthcare

Wulvern House
Electra Way
Crewe
Cheshire
CW1 6GW

Call: 0845 6020776

Fax: 0800 214709

✉ recoveryoxygen@baywater.co.uk

🐦 @BaywaterHealth

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